

## Complaints Publication Report

Firm Name

Home Assistance UK Limited\*

Period Covered

1 July 2010 – 31 December 2010

	A	B	C	D	E
		Number of complaints opened	Number of complaints closed	Complaints closed within 8 weeks (%)	Closed complaints upheld by firm (%)
	General insurance & pure protection	950	574	100%	62%

\*To comply with the requirements of the Financial Services Authority, Home Assistance UK Limited publish this information twice annually.

